



## East End Health Plan

### Changes to Your Prescription Drug Program January 1, 2003

The Board of Trustees is pleased to announce that we have negotiated with *AdvancePCS* to enhance our prescription drug coverage.

#### New Mail Order Pharmacy

Effective January 1, 2003, we are switching our current mail order pharmacy service from Express to AdvancePCS. With this change, we will integrate our mail order provider service with our retail drug provider service, increasing the efficiency of the program and keeping costs down. This change will take effect for all mail service prescriptions filled on or after January 1, 2003. We encourage all current users of our mail order program to follow the steps outlined below to ensure a smooth transition between the providers.

#### How this Change Will Affect You

If you currently have prescriptions on file with Express Scripts or wish to begin using the Mail Service Program all you have to do is follow these easy steps:

Ask your doctor to write two prescriptions:

- ? One for up to 30-day supply, which you should have filled at a local pharmacy.
- ? One for a 90-day supply, with as many as three refills. You will send this one to AdvanceRx.com mail service pharmacy.

Use the pre-addressed envelope to mail: (This will be mailed to you in a separate mailing)

- ? Your prescription
- ? A completed order form (This will be mailed to you in a separate mailing)
- ? Your co-pay for a 90 day supply will continue to be \$0 for generic drugs, \$9 for preferred brand name drugs and \$15 for non-preferred brand name drugs.

You can expect to receive your medication 10 to 14 days from the date you mail your order.

#### Highlights of the Mail Order Prescription Drug Service

The Mail Order Prescription Drug Service is designed for people who take long-term maintenance medications, such as blood pressure or heart medication. It is not recommended for short-term prescription such as antibiotics.

#### Convenience

**Get a 90-day supply and eliminate trips to the pharmacy:** Instead of going to the pharmacy, the pharmacy comes to you. Your medication is delivered right to your home through the mail. This means no trips to the pharmacy in bad weather and no waiting in line when you get there.

**Refills are easier than ever:** When you receive your maintenance medication through the mail (a 90-day supply), you'll only have to think about filling your prescription a few times a year. When the time comes for you to order your next refill, AdvancePCS makes it fast and simple. It can be handled over the phone by calling 1-800-966-5772 or through the Internet at [www.AdvanceRx.com](http://www.AdvanceRx.com).

#### Savings

**A 90-day supply can mean big savings:** Taking long-term medications can mean regular monthly purchases, since retail pharmacies cannot dispense more than a 30-day supply at any one time. With AdvancePCS Mail Service, you can order a 90-day supply for one low copayment, reducing your out-of-pocket cost.

#### Questions

**Get toll-free access to answers:** Whenever you have a question about the program or your medication, simply call 1-800-966-5772. You can consult with a trained representative or pharmacist to answer questions about your medications. *If you call, since this service does not start until January 1, 2003, it is very important that you tell the service representative that the question you have is for the service that starts after the change in mail order providers on January 1, 2003. This will allow the service operator to access the correct benefit screen and provide you with correct information.*